

RISK Alert

ACTIONABLE INSIGHTS FOR BOND POLICYHOLDERS.



Alert Type

Awareness

Watch

Warning

Corporate Check Fraud Reported

These credit unions report their corporate check accounts are being fraudulently used:

- Baton Rouge City-Parish EFCU, LA
- American Southwest Credit Union, AZ
- St. Paul Federal Credit Union, MN
- York County Federal Credit Union, ME

Review the check fraud details on the following pages of this Alert. For additional questions or insights on these specific check fraud situations, please use the credit union contact information listed in the details.

Risk Mitigation Recommendations & Related Resources

Front-line staff training regarding check fraud, counterfeit checks, implementation of policies and procedures for check verification; and appropriate use of check holds are critical risk mitigation techniques. Access CUNA Mutual Group's Protection Resource Center for exclusive resources including Training Modules under Deposit Account Services – Protecting Against Check Fraud and Recognize / Prevent Common Check Fraud Schemes. User ID and Password is required.

Additional risk mitigation tips are available at [Check Fraud Loss Prevention](#) within the Protection Resource Center.

Date: February 17, 2022

Risk Category: Scams, Check Fraud

States: All

Share with:

- Branch Operations
- Front-Line Staff / Tellers
- Member Services
- Risk Manager
- Teller Supervisor
- Transaction Services



To share risk insights or gain additional assistance:

- [Report a RISK Alert](#)
- [Ask a Risk Consultant](#)
- Contact a CUNA Mutual Group Risk & Compliance Consultant
 - **800.637.2676**
 - riskconsultant@cunamutual.com

© CUNA Mutual Group, 2022.

Insurance products offered to credit unions are underwritten by CUMIS Insurance Society, Inc., a member of the CUNA Mutual Group. This RISK Alert is intended solely for CUNA Mutual Group Fidelity Bond policyowners to prevent fraud losses. Any further distribution of this information could subject you to liability under common law and various statutes including the Fair Credit Reporting Act.

This resource was created by CUNA Mutual Group based on our experience in the credit union, insurance, and risk management marketplace. It is intended to be used only as a guide, not as legal advice. Any examples provided have been simplified to give you an overview of the importance of selecting appropriate coverage limits, insuring-to-value, and implementing loss prevention techniques. No coverage is provided by this resource, nor does it replace any provisions of any insurance policy or bond. Please read the actual policy for specific coverage, terms, conditions, and exclusions.



Details

| | |
|--|--|
| Credit Union | Baton Rouge City-Parish EFCU |
| Contact's Name | Doris Richardson |
| Email Address | DRICHARDSON@BRCITYCU.ORG |
| Phone | 225-389-3059 |
| <ul style="list-style-type: none"> • Zip code is wrong 70172, correct zip code is 70821 • Signature shows as Oprah Winfrey | |

| | |
|-------------------------------------|------------------------|
| Check(s) \$ Amount | 48,564.12 |
| Approximate # of Checks | 1 |
| Institution Name appearing on check | Catalyst Corporate FCU |
| Logo Location | Unknown |
| Bad Check Color | Unknown |
| Legitimate Check Color | Blue |
| Check Series | 999488 |
| Fraudulent Check RTN | 311990511 |
| Actual Credit Union RTN | 311990511 |
| Check Account No.(s) | 311911163 |
| Perpetrator Name | Lazaro Abreu |

| | |
|---|--|
| Credit Union | American Southwest Credit Union |
| Contact's Name | Heather Verdonk |
| Email Address | hverdonk@ascu.org |
| Phone | 520-459-1860 |
| <p>A member received a check in the mail with our logo on it; however, it says "cashiers check" on the front. Ours say "Official Check".</p> <p>The printing on the check is blurry and appears to have smudges in the ink.</p> | |

| | |
|-------------------------------------|---------------------------------|
| Check(s) \$ Amount | 1,878.34 |
| Approximate # of Checks | 4 |
| Institution Name appearing on check | American Southwest Credit Union |
| Logo Location | Same |
| Bad Check Color | Black |
| Legitimate Check Color | Black |
| Check Series | 001929514 |
| Fraudulent Check RTN | 322174588 |
| Actual Credit Union RTN | 322174588 |
| Check Account No.(s) | 1317930 |
| Perpetrator Name | Not provided |

© CUNA Mutual Group, 2022.

Insurance products offered to credit unions are underwritten by CUMIS Insurance Society, Inc., a member of the CUNA Mutual Group. This RISK Alert is intended solely for CUNA Mutual Group Fidelity Bond policyowners to prevent fraud losses. Any further distribution of this information could subject you to liability under common law and various statutes including the Fair Credit Reporting Act.

This resource was created by CUNA Mutual Group based on our experience in the credit union, insurance, and risk management marketplace. It is intended to be used only as a guide, not as legal advice. Any examples provided have been simplified to give you an overview of the importance of selecting appropriate coverage limits, insuring-to-value, and implementing loss prevention techniques. No coverage is provided by this resource, nor does it replace any provisions of any insurance policy or bond. Please read the actual policy for specific coverage, terms, conditions, and exclusions.

Interested in learning more about check fraud?

Contact CUNA Mutual Group's Risk & Compliance Solutions at **800.637.2676** or by email at riskconsultant@cunamutual.com.



Details

| | |
|--|--|
| Credit Union | St. Paul Federal Credit Union |
| Contact's Name | Christopher Petersen |
| Email Address | cpetersen@stpaulfcu.org |
| Phone | 651-772-8744 |
| <p>A perpetrator impersonated a member to request a cashiers check that was sent to a non-member in Texas. It appears the fraudulent checks have all originated from this event, as at least one of the fraudulent checks indicated our member's name in the memo line. Credit union address is incorrect. Our street address is "1330 Conway Street", but the fraud checks state "133 Conway Street". Our real checks show "Official Check", the fraudulent shows "Cashier's Check".</p> <p>A NCUA logo in the upper left, just to the right of the Check Number, the fraudulent checks have the NCUA logo on the bottom in various placements.</p> <p>We have a cubic background on our real checks, a microprinted signature box, a colored signature check background, a microprinted border, and a watermark, none exist on the fraudulent checks. We also have a gradient Pay Exactly box printed in the center of the check.</p> <p>All of our checks are electronically signed by "Thomas A Glatt". The fraudulent checks are all different.</p> | |

| | |
|-------------------------------------|-------------------------------|
| Check(s) \$ Amount | 1-15,000 |
| Approximate # of Checks | 6 |
| Institution Name appearing on check | St. Paul Federal Credit Union |
| Logo Location | Not same |
| Bad Check Color | Varies |
| Legitimate Check Color | Blue and burgundy |
| Check Series | 841198-841199 |
| Fraudulent Check RTN | 296076013 |
| Actual Credit Union RTN | 296076013 |
| Check Account No.(s) | 51913301953 |
| Perpetrator Name | Unknown |

| | |
|---|--|
| Credit Union | York County Federal Credit Union |
| Contact's Name | Christopher Berube |
| Email Address | cberube@atlanticfcu.com |
| Phone | 207-324-7511 |
| <ul style="list-style-type: none"> Counterfeit Money orders. Ornate border around counterfeited item - actual money order is plain. Holographic "badge" on counterfeited item, no badge on actual money order. | |

| | |
|-------------------------------------|-------------------------------|
| Check(s) \$ Amount | 1,000 |
| Approximate # of Checks | 5 |
| Institution Name appearing on check | Atlantic Federal Credit Union |
| Logo Location | Not same, smaller |
| Bad Check Color | Not provided |
| Legitimate Check Color | Not provided |
| Check Series | 661543-661547 |
| Fraudulent Check RTN | 211291666 |
| Actual Credit Union RTN | 211291666 |
| Check Account No.(s) | 90000007 |
| Perpetrator Name | Not provided |

© CUNA Mutual Group, 2022.

Insurance products offered to credit unions are underwritten by CUMIS Insurance Society, Inc., a member of the CUNA Mutual Group. This RISK Alert is intended solely for CUNA Mutual Group Fidelity Bond policyowners to prevent fraud losses. Any further distribution of this information could subject you to liability under common law and various statutes including the Fair Credit Reporting Act.

This resource was created by CUNA Mutual Group based on our experience in the credit union, insurance, and risk management marketplace. It is intended to be used only as a guide, not as legal advice. Any examples provided have been simplified to give you an overview of the importance of selecting appropriate coverage limits, insuring-to-value, and implementing loss prevention techniques. No coverage is provided by this resource, nor does it replace any provisions of any insurance policy or bond. Please read the actual policy for specific coverage, terms, conditions, and exclusions.

Interested in learning more about check fraud?

Contact CUNA Mutual Group's Risk & Compliance Solutions at **800.637.2676** or by email at riskconsultant@cunamutual.com.