

Manage Pressing Risks in an Era of Uncertainty

Stay up-to-date on the emerging risks and in-the-know losses impacting credit unions around the country with CUNA Mutual Group's RISK Alerts. RISK Alerts are published just-in-time when risks are most prevalent to make sure you stay on top of the most relevant topics.

League InfoSight provides another channel for credit unions to access this key risk and loss mitigation information.



Full access to RISK Alerts requires a CUNA Mutual Group User ID and Password with access to the [Protection Resource Center](#). Credit unions that are CUNA Mutual Group Fidelity Bond policyholders receive exclusive access to the RISK Alerts and other Risk Resources (e.g. overviews, webinars, online assessments) by registering for the Protection Resource Center. RISK Alert content is originated through a variety of resources including CUNA Mutual Group's Risk Consultants; Claims or Underwriting professionals; Legal team; and credit unions.

If you are a CUNA Mutual Group Fidelity Bond policyholder, simply use these [sign-up instructions](#) to obtain a User ID and Password. There are approximately 19,000 credit union professionals that currently have access.

In addition to providing a risk summary, once signed-in, you will be able to access:

- Full RISK Alert details,
- Suggested action steps to mitigate loss or risks before they occur, and
- Direct links to related resources to assist in better understanding and controlling the risk.

RISK Alerts are published as a warning, watch, or awareness to help you prioritize and plan at the credit union. A suggested routing list is also provided in each Alert on the areas within the organization (e.g. lending, front-line staff, branch operations) that may find the risk topic most relevant.



How do I get access and a UserID / Password?

- **Step One:** Register for the Protection Resource Center access within [My Services at cunamutual.com](#)
- **Step Two:** Select the [New User Registration Option](#) within My Services
- **Step Three:** Complete the necessary information
- **Step Four:** Your credit union's security administrator will grant you the necessary access to the Protection Resource Center after you've submitted your request.

Still need help accessing or forgot your sign-in credentials...contact CUNA Mutual Group's Web Support for assistance at 800.962.5465.

Can I share RISK Alerts with other employees within the credit union?

Yes, you can forward the RISK Alert link to others with the appropriate access at the credit union or save and send a PDF version. RISK Alerts should not be published on your credit union website or distributed to credit union members.

It is important to note that information contained within RISK Alerts is intended for the sole use of CUNA Mutual Group Fidelity Bond policyholders to prevent fraud losses. Any further distribution of the information outside of the organization can subject the credit union to liability under common law and various statutes including the Fair Credit Reporting Act.

Can I report a potential loss or topic for a RISK Alert?

Yes. Credit unions can submit a risk or scam by selecting Report a RISK Alert form within the Protection Resource Center on cunamutual.com. You can also contact a Risk Consultant directly at **800.637.2676** or via email at riskconsultant@cunamutual.com.

Based on the information provided, CUNA Mutual Group's Risk Consultants will determine what RISK Alert information can be published in compliance with state, federal regulations and company policy. Please note that reporting a potential risk does not guarantee that a RISK Alert will be published.

Who can I contact to discuss a specific risk or RISK Alert?

CUNA Mutual Group Bond Policyholders can reach a risk consultant at **800.637.2676**, via email at riskconsultant@cunamutual.com, or via the online "[Ask a Risk Consultant](#)" form.

How much does it cost to get access to the Protection Resource Center and RISK Alerts?

These resources are available to CUNA Mutual Group Fidelity Bond policyholders at no cost. Only CUNA Mutual Group Fidelity Bond policyholders can gain full access to the Protection Resource Center and RISK Alerts. The content and links within the League InfoSight provides another distribution channel for credit unions to access this key risk and loss mitigation information.

In some cases, CUNA Mutual Group has identified Risk Resources that are available to all credit unions – as part of our League InfoSight relationship - without requiring a User ID and Password.

Risk & Compliance Solutions • 800.637.2676 • riskconsultant@cunamutual.com

Access the [Protection Resource Center](#) for exclusive risk education resources:

[Loss Prevention Library](#) ● [Webinars and Education](#) ● [RISK Alerts Library](#)

The Protection Resource Center requires a User ID and Password.

This resource is for informational purposes only. It does not constitute legal advice. Please consult your legal advisors regarding this or any other legal issues relating to your credit union. CUNA Mutual Group is the marketing name for CUNA Mutual Holding Company, a mutual insurance holding company, its subsidiaries and affiliates. Insurance products offered to financial institutions and their affiliates are underwritten by CUMIS Insurance Society, Inc. or CUMIS Specialty Insurance Company, members of the CUNA Mutual Group.

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