

Helping
credit unions

make confident strategic decisions

with unparalleled risk experience & insights

Risk Consultants

Bob Bouvier

Massachusetts

30+ years CUNA Mutual Group experience specializing in corporate governance, policy development and administrative controls with an emphasis on managing employee dishonesty and fraudulent activity. Graduated from Fitchburg State University. Designations: CRM, CFE, CCUE, CFSA, CUSFE, and ALICE-certified trainer for active shooter incidents.



Jim Bullard

Georgia

10+ years CUNA Mutual Group experience in addition to a 23-year banking career in commercial lending and executive risk management. Bachelors in Business Administration with a specialty in Finance. Graduate School of Banking. CUERME & CUBLP designations.



Becky Garton

Wisconsin

15+ years CUNA Mutual Group experience specializing in payment/deposit-related risks with specific experience in card loss prevention, chargebacks, and compliance. Previously held positions within the payment industry. Bachelors in Elementary Education.



Chris R. Gill

Maryland

10+ years CUNA Mutual Group experience. Chris provides the strategic leadership and guidance to the Risk Consultants within Risk & Compliance Solutions. Also has multiple years working in the credit union, financial, and risk management sectors. Bachelors and Masters degrees in Business Administration. Designation: CUERME



Senior
Manager

Brad Neumann

Wisconsin

33+ years CUNA Mutual Group experience within risk management, strategic marketing, and training. Previously Marketing Director at Heartland Credit Union in Madison, Wisconsin. Bachelors in Business Administration. Provides strategic leadership for CUNA Mutual Group's well-known RISK Alert and Virtual Event programs.



Ken Otsuka

Illinois

32+ years CUNA Mutual Group experience within risk management specializing in risks associated with payments, deposits, funds transfer/ACH, and fraud. Previously was an insurance auditor. Bachelors in Accounting. Certified Public Accountant (CPA).



Michael Petrone

Maine

33+ years CUNA Mutual Group experience with risk management specialization in the areas of workplace operations, employee safety and physical security. CFE, CFSA, and CUSFE designations in addition to being an ALICE-certified training for active shooter incidents.



Brianda Rojas-Levering

Kentucky

2nd year with CUNA Mutual Group; however, Brianda brings significant experience helping organizations with legal and regulatory issues including vendor management, contracts, risk, disaster recovery and business continuity, and cybersecurity compliance. She was previously a Compliance Attorney for a nearly \$2 billion asset-sized credit union. Bachelor of Arts in Sociology and Juris Doctorate of Law.




Holly Spiczenski

Wisconsin

30+ years CUNA Mutual Group experience specializing in risks associated with payments/deposits, including funds transfer and ACH fraud. Spent several years as a Bond claims adjuster; in addition to previously working at a Madison, Wisconsin-area credit union. Degree in Accounting and AIC designation.





“They assist me with determining what enhancements we need to consider for our credit union.”

feedback from **\$400M Credit Union**

1,693 Credit Union Risk Consultations & Assessments in 2021 alone.

We Help You Manage Risk.

Credit union execs, leadership and staff often tell us that they wish they knew more about a specific risk, could reach out about a recent RISK Alert, or had someone to have a 1:1 discussion with on loss controls. Well, it's possible and at no cost to CUNA Mutual Group Bond policyholders.

This team of experienced Risk Consultants proactively supports credit union risk management efforts by sharing insights, guidance, and best practices through resources and consultations. Simply reach out to us:

- Phone: **800.637.2676**
- Email: RiskConsultant@cunamutual.com
- [Submit a Question](#)
- [Schedule a 30-minute virtual consultation](#)

Contact us, today or anytime, to make sure you have up-to-date information and proven guidance on emerging risks and loss trends impacting credit unions. Also, check out the [Emerging Risks Outlook series](#) for more insights.

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